



Frequently Asked Questions

Academy Information

Location

2950 Walmsley Blvd., Richmond, VA 23234

Website

DWPS.US

Phone

804-301-7879

Email

DWCACADEMY@DWPS.US

General Operations

For what ages does DWCA provide childcare?

Our program services preschool students ages 3-5.

What are DWCA's hours of operation?

Our hours are 8:30AM to 5:30PM.

What is the cost for my child to attend?

The cost of child care depends on the age of the child. Prices are weekly.

Age 3 - \$195

Age 4 - \$185

Age 5 - \$175

What are the student to teacher ratios?

Our teacher to student ratio is 1 teacher to every 10 children.

Does DWCA provide food for the children?

Yes. We provide breakfast and an afternoon snack. Updated breakfast menus are posted to our parent engagement tool as well as on our center's bulletin board each week. All provided meals and snacks meet the health standards required by the state health department. Parents will need to pack a lunch daily for their child.

Is there a dress code?

Yes. Our students wear school uniforms. Uniforms eliminate competition in dress, reduce annual clothing expenses, and help promote discipline and academics.

Classroom Activities

What curriculum does DWCA use?

We use the Horizons curriculum. Horizons is a Christian based curriculum that teaches skills in math, health, language arts, penmanship, reading, and spelling, and more.

Do the children have nap time?

Yes, children have nap time each day. Children who do not fall asleep during this time are welcome to participate in quiet activities like drawing, puzzles, etc.

How can I find out how my child is doing in class?

We use a parent engagement tool called ProCare. By downloading this app, parents can receive updates on classroom activities. Parents can also send and receive private messages concerning their child. Teachers keep constant communication with parents.

Will the children attend field trips?

Children will periodically attend field trips throughout the year. Parents are welcome to attend as chaperones. Field trips will typically include a small fee.

What does a typical day look like?

Morning

8:30 - Center Opens
8:30 AM - 9:00 am Drop off/Breakfast
9:00 AM- 9:10 am Bathroom
9:10 AM -9:40 am Morning Devotion
9:45 -10:15 am - Outdoor Play
10:20- 11:20 am- Morning Lesson Activities
11:25- 11:55 am Lunch
11:55- 12:00 Bathroom Break

Afternoon

12:00 - 1:15 pm Rest
1:15- 1:45 pm Outdoor Play
1:45- 2:35 Afternoon Lesson Activities
2:35- 2:45 -Bathroom Break
2:45- 3:15 - Language Lesson
3:15 - 3:30 Afternoon Snack
3:30- 4:15 Center Time/Outside(weather permitting)
4:15- 4:25 Bathroom Break
4:25- 4:40 Closing Circle
4:40 - 5:30pm Choice/Parent Pickup



About Our Teachers

How are your teachers vetted?

Teachers must undergo and pass background checks and drug screenings before being employed with our school. Additionally, all teachers have either a degree in the educational field and/or several years of programmatic experience working with young children.

Are your teachers CPR certified?

Yes. Per state regulations, there must be at least one CPR certified person on site with the children at all times.

Enrollment Questions

How do I enroll my child in your school?

Parents must fill out the application packet. Once all paperwork has been submitted and reviewed, we will contact you with the status of your child's enrollment and what the next steps are. To begin the enrollment process, please visit <https://www.dwps.us/copy-2-of-christian-academy>

Do you enroll students with disabilities?

Yes. Before enrolling students with disabilities, we meet with the parent/guardian and the child and perform an assessment. This assessment is to evaluate if we can meet the student's needs. After the assessment we will discuss if we believe we would be a good fit to care for the student.

Does my child need to be potty trained?

Yes. All enrolled children must be potty trained. Children should be capable of handling toileting matters on their own, including wiping themselves. Teachers will only intervene in the event of an accident or emergency.

Payment Questions

How do I make payments?

Payments can be made online or via our parent engagement app. The app is available for both iPhone and android users. We do not accept cash payments.

Is there a fee for late payments?

Yes, a late fee is incurred when payments are not made on time. More details about late payments can be found in our parent handbook.

**Is there a registration fee?**

A one-time registration fee of \$65 is due at the time of registration. If you have multiple children, there is a \$95 fee per family.

Does DWCA accept payment assistance from an outside agency?

Yes. Dynamic Works is a subsidy vendor. Parents should provide written authorization to our administrative office prior to the start of attendance.

Does DWCA offer family discounts?

DWCA offers a \$5.00 discount to families that have multiple children enrolled in the program. The discount is applied to one child per family. The discount is taken off the oldest child in care.

Health and Safety

What Covid-19 precautions are being implemented in the classroom?

- Children and staff wash their hands regularly.
- All high touch surfaces (desks, door handles, play areas, etc.) are cleaned and sanitized throughout the day.
- All students and staff have masks available to use as needed.
- Temperature checks are conducted daily. Before entering the building, students must present a healthy temperature. Any temperature over 100 degrees shall not be accepted.
- Weather permitting, windows will remain partially opened to increase ventilation in the building.

Does your facility have safety features?

Yes. All doors are locked and visitors must be admitted by a staff member. Additionally, a security system will be installed around the facility to monitor for any unauthorized persons or activities around the building.

Who can pick up my child?

Only personnel authorized by the parent/guardian will be allowed to pick up children from the facility. Children will not be released to any unauthorized person, even if they are a relative or family friend.